

## General

The SCHÜTZ TICKET SERVICE takes care of the fast and flexible collection of your empty intermediate bulk containers (IBCs) worldwide. The containers then undergo sustainable reconditioning and used components are replaced by new SCHÜTZ originals to ensure complete product safety.

Once you have submitted your free, no-obligation registration at [www.schuetz.net/ticket-registration](http://www.schuetz.net/ticket-registration), you can request the service online at [www.schuetz.net/ticket](http://www.schuetz.net/ticket), via app, by email or telephone. When you register and every time you request a collection, you automatically accept the SCHÜTZ collection conditions. You will find the current, binding version of our collection conditions at [www.schuetz.net/ticket-conditions](http://www.schuetz.net/ticket-conditions)

### ✓ Compliance with the collection terms

The end user undertakes to ensure that the IBCs ready for collection by the SCHÜTZ TICKET SERVICE meet the following criteria. Should an IBC fail to meet one of the collection conditions, SCHÜTZ and its licensees are entitled to refuse to accept the container or subsequently to charge the end user for costs incurred.

### ✓ Reconditionable IBC models

IBCs are collected free of charge by the SCHÜTZ TICKET SERVICE, provided the collection order is for IBC in the 1,000 litre version that can be reconditioned and that the general and regional terms and conditions are complied with. Special terms and conditions may apply to other models or filling volumes.

### ✓ Hazardous filling products

SCHÜTZ reserves the right to refuse to accept used IBCs that pose a potential risk to health or environment. This includes in particular filling products with the H-Statements H310, H330, H340, H350, H350i (USA: Mutagenic Cat. 1, Carcinogenic Cat. 1; Canada and Mexico: Toxic 6.1, Marine Pollutants [UN/49CFR 172.101 appendix B]), if the IBCs haven't been neutralized through appropriate measures.

### ✓ Undamaged containers

The IBCs must not be damaged, i.e. inner bottles, steel grids, pallets and other functional components may show no signs of damage or extreme oxidation

### ✓ Completely emptied containers

The container must be completely drained, i.e. drip and granule-free and scraped completely clean (for low-viscosity substances, max 1kg, for high-viscosity substances max 5kg residue) and also free of external solidified product residues.

### ✓ Correct labelling and transport documents

Label plates, product labels and hazardous material labels have to be legible. Where appropriate, empty, uncleaned IBCs must carry the same markings (UN no and name of the hazardous substance) and warning labels required by the valid hazardous goods regulations as full containers. Transport documents must comply with all appropriate regulations. The MSDS of the filling product must be furnished on request.

### ✓ Closed containers

Discharge valves and/or other closure systems must be in place and operable. Every empty IBC must be as securely closed for transport as a full container.

### ✓ Correct quantities


The number of containers specified in the collection request must tally with the number of IBCs awaiting collection. The minimum number for your area is given in the regional collection conditions.

### ✓ Legal regulations & liability


In placing a collection request, the end user automatically accepts the SCHÜTZ collection conditions and promises to pay the costs incurred in case of non-compliance. The end user is liable for all manner of damage caused during the handling – appropriate or otherwise – of containers and their contents in preparation for their collection. All relevant national and international legislation and regulations must be observed at all times.

# COLLECTION CONDITIONS


## Regional



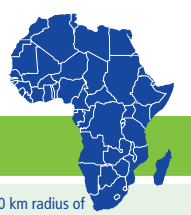
EUROPE	MINIMUM NUMBER (SCHÜTZ IBCs)	MAX. COLLECTION TIME FULL TRUCKLOADS (52 or 56 IBCs) (Days)	MAX. COLLECTION TIME (Days)	REMARKS / COST
Germany, Switzerland, Austria, Belgium, Netherlands Luxembourg, France, Italy, Great Britain, Poland, Czechia, Spain, Portugal, Sweden, Denmark, Norway, Finland, Hungary, Slovakia, Turkey (Istanbul metropolitan region)	1	5	15	Local regulations and legislation must be taken into account for all collections.



THE AMERICAS	MINIMUM NUMBER (IBC's)	MAX. COLLECTION TIME (Days)	REMARKS / COST
USA (continental)	8	7	All IBCs must contain no more than 2.5 centimeters (one inch) of filling product or no more than 0.3% by weight of the total capacity of the packaging remains per 40 CFR 261.7.
CANADA (continental) within a radius of 100 km of Calgary, Edmonton, Regina, Winnipeg, Vancouver and a radius of 300 km of Toronto, Montreal and Moncton	8	10	No free collection available in the Northwest Territories, Yukon and Labrador or from offshore islands.  Surcharges: - Toxic 6.1, marine pollutants: \$175 CAD per IBC - Damaged IBCs: \$60 CAD per IBC - Excess product residue: \$2.75 CAD per litre
MEXICO (Mexico City and 200 km around, included Nuevo Leon-Monterrey) / ** All other countries	20/ ** Full truckload	7	** Please call for questions.
BRAZIL (São Paulo) / (other regions)	10	10	—
ARGENTINA (Buenos Aires City, suburbs, industrial zones)	10	10	Outside the designated area, IBCs will be collected at the expense of the end user.



ASIA / PACIFIC	MINIMUM NUMBER (IBC's)	MAX. COLLECTION TIME (Days)	REMARKS / COST
CHINA (North, East, West)	32	8	Charges may apply due to specific conditions.
CHINA (South)	1	5	For quantities of less than 32 IBCs, collection is at the expense of the end-user.
JAPAN	20 or 32 Full truckload	14	IBC's with wooden pallets will not be collected.
AUSTRALIA, NEW ZEALAND	4	20	Charges may apply in Tasmania and New Zealand
MALAYSIA	16	7	Collection in East Malaysia and from the remote islands is at the expense of the end-user.
SINGAPORE	10	10	Smaller quantities may be collected on request.
INDONESIA (Java)	20	14	Outside the designated area, IBCs will be collected at the expense of the end user.
THAILAND (Greater Bangkok, Chonburi, Rayong)	26	10	Outside the designated area, IBCs will be collected at the expense of the end user.



AFRICA	MINIMUM NUMBER (IBC's)	MAX. COLLECTION TIME (Days)	REMARKS / COST
SOUTH AFRICA within a 100 km radius of Durban, Pinetown, Johannesburg/ ** other regions	20	14/ ** 30	—

Special terms and conditions apply to all islands, archipelagos and countries not listed above.