

COLLECTION CONDITIONS

ASIA-PACIFIC



SCHÜTZ
TICKET SERVICE

The SCHÜTZ TICKET SERVICE takes care of the fast and flexible collection of your empty industrial packaging, which then undergoes sustainable reconditioning.

Once you have submitted your free, no-obligation registration, you can request the service online at www.schuetz-ticket-service.net, via app, by email or telephone.

When you register and every time you request a collection, you automatically accept the SCHÜTZ collection conditions. You will find the current, binding version of our collection conditions at www.schuetz-ticket-service.net/conditions.



Regional Conditions

ASIA - PACIFIC	MINIMUM NUMBER (IBCs)	MAX. COLLECTION TIME (Days)	REMARKS / COST
CHINA (North, East, West)	32	8	Charges may apply due to specific conditions.
CHINA (South)	1	5	For quantities of less than 32 IBCs, collection is at the expense of the collect customer.
JAPAN	20 or 32 Full truckload	14	IBCs with wooden pallets will not be collected.
AUSTRALIA (Mainland) within a radius of 500 km of Melbourne, Brisbane and Perth, a radius of 300 km of Sydney and a radius of 200 km of Adelaide	10	20	Charges may apply for: - Remote and Very Remote Australia as per ABS' classification - Tasmania, New Zealand, any Islands without road connection - Collections requiring access via unsealed or private roads - Damaged IBCs and residues - IBCs that are not covered by a Global Return Program
MALAYSIA	16	7	Collection in East Malaysia and from the remote islands is at the expense of the collect customer.

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SINGAPORE	10	10	Smaller quantities may be collected on request.
INDONESIA (Java)	20	14	Outside the designated area, IBCs will be collected at the expense of the collect customer.
THAILAND (Greater Bangkok, Chonburi, Rayong)	26	10	Outside the designated area, IBCs will be collected at the expense of the collect customer.

General Conditions

⬆️ Compliance with the collection terms

The collect customer undertakes to ensure that the IBCs ready for collection by the SCHÜTZ TICKET SERVICE meet the following criteria. Should an IBC fail to meet one of the collection conditions, SCHÜTZ and its licensees are entitled to refuse to accept the container or subsequently to charge the collect customer for costs incurred.

⬆️ Reconditionable IBC models

IBCs are collected free of charge by the SCHÜTZ TICKET SERVICE, provided the collection order is for IBC in the 1,000 litre version that can be reconditioned and that the general and regional terms and conditions are complied with. Special terms and conditions may apply to other models or filling volumes.

⬆️ Hazardous filling products

SCHÜTZ reserves the right to refuse to accept used IBCs that pose a potential risk to health or environment. This includes in particular filling products with the H-Statements H310, H330, H340, H350, H350i (USA: Mutagenic Cat. 1, Carcinogenic Cat. 1; Canada and Mexico: Toxic 6.1, Marine Pollutants [UN/49CFR 172.101 appendix B]), if the IBCs haven't been neutralized through appropriate measures.

⬆️ Undamaged containers

The IBCs must not be damaged, i.e. inner bottles, steel grids, pallets and other functional components may show no signs of damage or extreme oxidation. In particular, they must be free from significant damage (such as cracks, dents or deep scratches), excessive corrosion or oxidation, and all functional components must be intact.

⬆️ Completely emptied containers

The container must be completely drained, i.e. drip and granule-free and scraped completely clean (for low-viscosity substances, max 1 kg, for high-viscosity substances max 5 kg residue) and also free of external solidified product residues.

⬆️ Correct labelling and transport documents

Label plates, product labels and hazardous material labels have to be legible. Where appropriate, empty, uncleaned IBCs must carry the same markings (UN no and name of the hazardous substance) and warning labels required by the valid hazardous goods regulations as full containers. Transport documents must comply with all appropriate regulations. The MSDS of the filling product must be furnished on request.

⬆️ Closed containers

Discharge valves and/or other closure systems must be in place and operable. Every empty IBC must be as securely closed for transport as a full container.

⬆️ Correct quantities

The number of containers specified in the collection request must tally with the number of IBCs awaiting collection. The minimum number for your area is given in the regional collection conditions.

⬆️ Legal regulations & liability

In placing a collection request, the collect customer automatically accepts the SCHÜTZ collection conditions and promises to pay the costs incurred in case of non-compliance. The collect customer is liable for all manner of damage caused during the handling – appropriate or otherwise – of containers and their contents in preparation for their collection. All relevant national and international legislation and regulations must be observed at all times.