SCHÜTZ
TICKET SERVICE

COLLECTION AND RECONDITIONING OF IBCS



Save time and money with ease.

The SCHÜTZ TICKET SERVICE is your global solution for the return of empty containers. As the supplier of the world's most successful IBC system, we offer free collection and resource-conserving reconditioning within the scope of our collection service.



Benefit from SCHÜTZ's efficient service –

your advantages:

FAST

- IBC collection within a few working days
- Get the right information instantly: with our producer-operated service you have a direct contact person for all queries and details concerning the collection of your IBCs
- Easy ordering either online, through the app, by e-mail or phone

FLEXIBLE

- IBC returns, from small quantities to full truckloads
- Need a special pick-up time? Contact us!
- Do you require special logistics solutions or have individual specifications for your IBC collection system? We can help!

WORLDWIDE

- Collection and reconditioning of IBCs in all major industrial regions around the world
- SCHÜTZ has its own global network of reconditioning and production sites for original SCHÜTZ components
- Standardised global service quality

EFFICIENT

- Reconditioning processes comply with certified site-specific environmental and safety standards according to ISO 14001:2015 and ISO 45001:2018, among others.
- We preserve valuable natural resources through IBC recycling and guaranteed traceability of reused containers
- The entire inner bottle with outlet valves and caps is replaced with original SCHÜTZ components – all reconditioned IBCs offer complete product safety

Benefit from our intelligent recycling system.

By returning your empty IBCs through the SCHÜTZ TICKET SERVICE you are making an active contribution to lower costs, high quality standards, safe recycling material flows and improving the eco-balance of packaging in your supply chain.

As RECOBULK, the SCHÜTZ IBCs provide complete product safety again. The UN approval for the container is extended for a further five years.

5 **Reuse**



4 **Reusing the steel grid and pallet**

The steel components are thoroughly cleaned and repaired if necessary. Replaced plastic or steel components are recycled for materials.



This is how it works:

Register on our website at www.schuetz-ticket-service.net and we will send you a customer reference number which identifies you as disposer of empty IBCs. Registration is free of charge and non-binding. You will also find our current collection and service terms on the website.



Order a collection 1

With your customer reference number you can order the collection of your emptied IBCs. This can be done online, through our website or the app, by e-mail or phone.

Your IBCs are collected 2

Collection will take place within a few days. We will get in touch if there are any questions or to arrange a collection time.

Replacing the inner bottle 3

All components that came into contact with the filling product – e.g., the inner bottle, screw caps and valves – are replaced with new original components.

Now we are only **one scan away.**

You can order the collection of your emptied IBCs even more conveniently now with our new SCHÜTZ TICKET SERVICE label. Simply scan the QR code with a web-enabled mobile device to be connected directly to the web portal in your language.



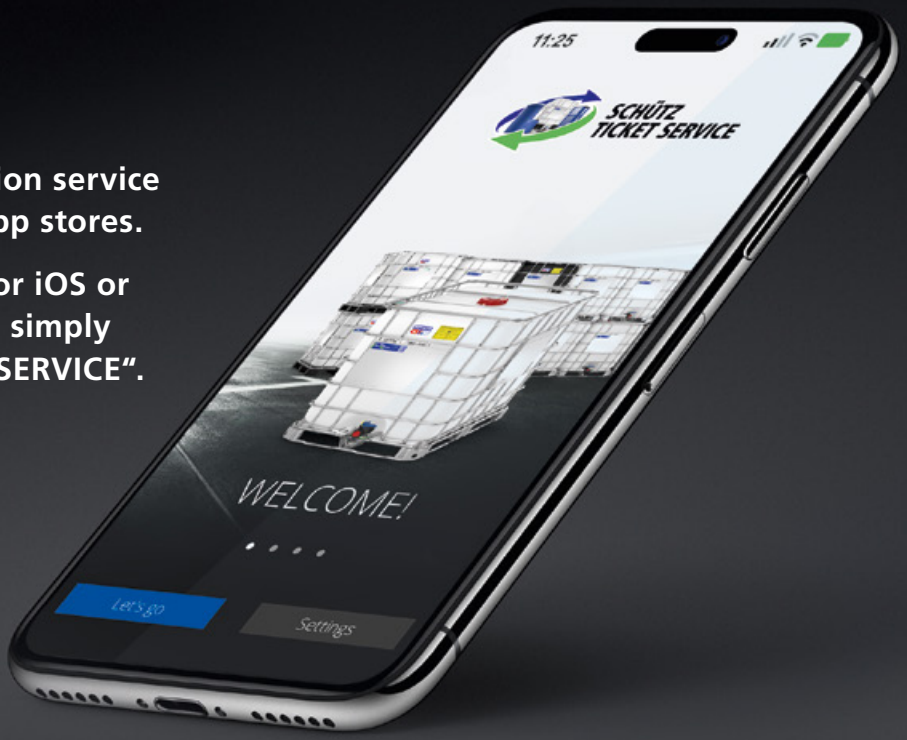
Download on the App Store

GET IT ON Google Play

Order IBC collections **via app**

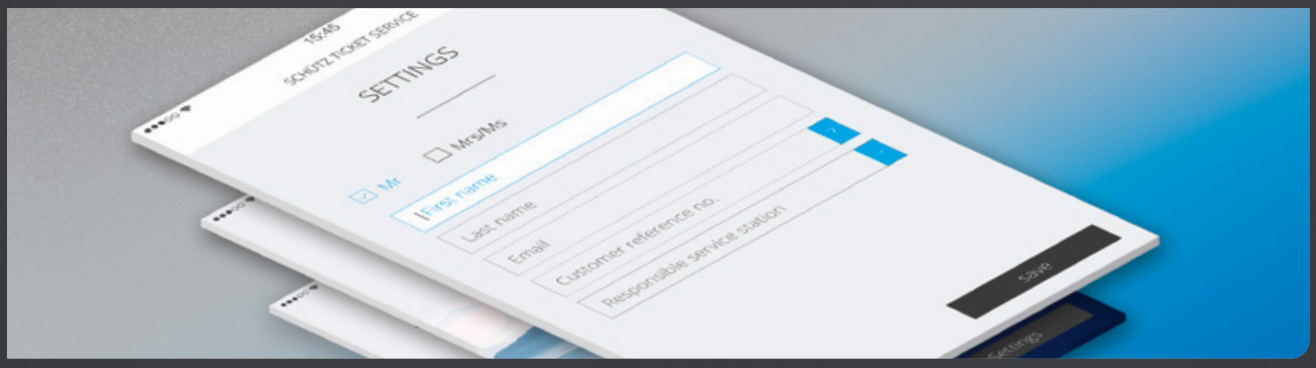
Our easy-to-use collection service app is available in all app stores.

To download our app for iOS or Android free of charge, simply enter “SCHÜTZ TICKET SERVICE“.



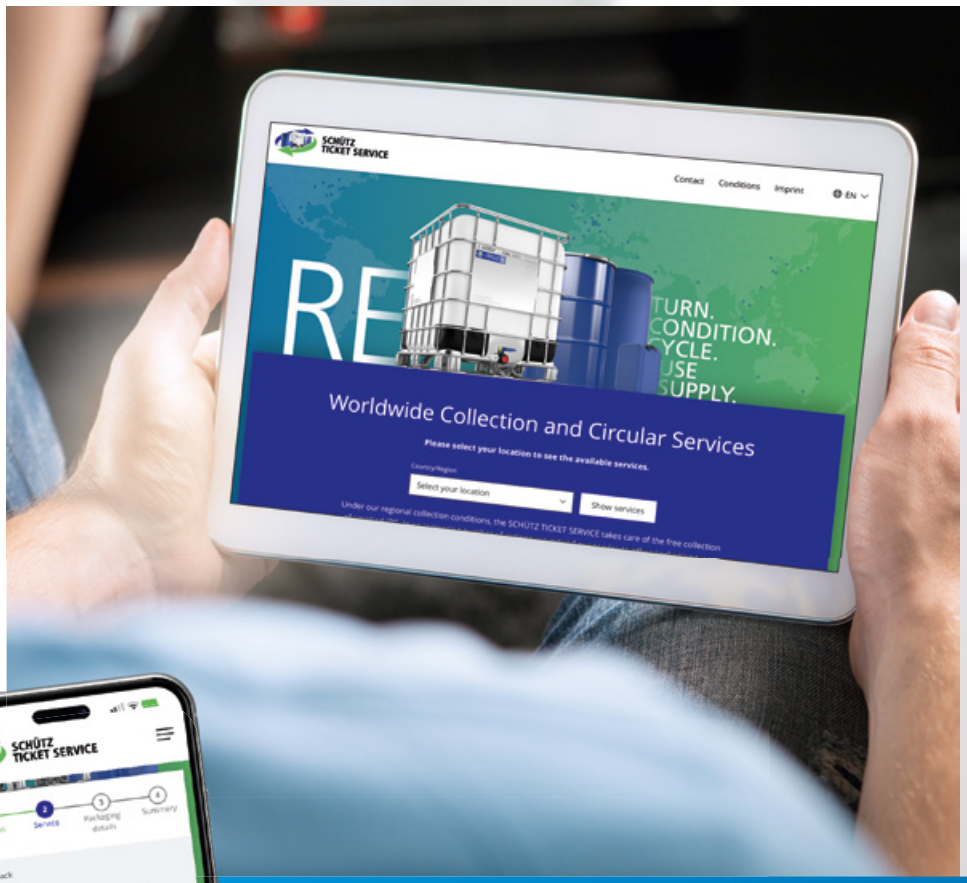
Many **app advantages**

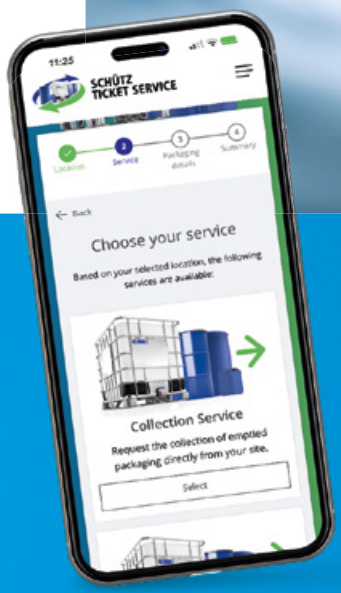
- **All orders sent from the app in a convenient overview**
- **Easy copying, editing and resending of orders**
- **Practical container check with example pictures**
- **Direct contact to all service stations**



Our website –
your central starting point for the best service.

Whether you visit our website via the QR code or by entering the link manually on www.schuetz-ticket-service.net, you will find information, order possibilities, the online registration and our terms of collection, at all times.





The automatic recognition of your local language settings redirects you to the corresponding website. Should your language not be supported or for example the language selection not be clear, you will be redirected to the central English Ticket website.

Order online, via e-mail or by phone

Right on the homepage you can conveniently select your responsible SCHÜTZ service station. The appropriate telephone number for orders or queries will appear immediately. An overview of all worldwide SCHÜTZ service stations including phone numbers and email addresses can be found on the Contact page.



Online registration and order form

The collection can be ordered directly via the online order form. Should you be a new user, you simply need to register free of charge and non-binding to receive your customer reference number via e-mail – for easy and fast collection orders in the future.

Standardised reconditioning **with original components.**

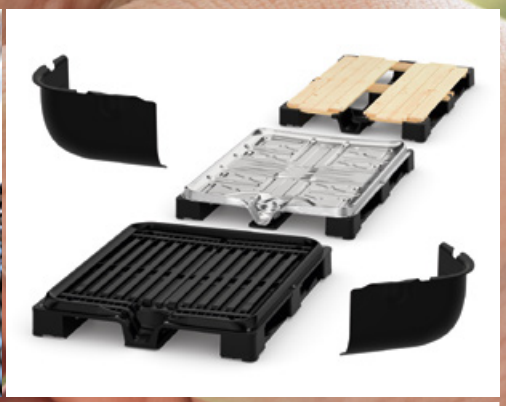
The use of original SCHÜTZ parts to replace used components ensures the highest standard of safety, and the new UN approval for the container is valid for a further five years.

RECOBULK



The used inner bottles are removed and reground in a closed-cycle washing and cleaning process to produce pure HDPE granulate.





100 % material recycling

RECOBULKs are only reconditioned on state-of-the-art production lines using certified processes in compliance with site-specific environmental and safety standards.

Better environmental balance

Global collection and reconditioning helps to protect natural resources and saves greenhouse gases. By reusing modular components, each RECOBULK saves emissions compared with a new IBC!

11.2026 | BAUCH & MÜLLER WERBEAGENTUR GMBH

Do you have further questions about the SCHÜTZ TICKET SERVICE? We will be happy to help: +1-888-724-8389

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